



President's Report – Ward Levine

On April 13, 2016, Ross Memorial Hospital paid honour to you, the volunteers who serve the hospital and its extended community.



With over 150 volunteers present we heard from the hospital administration and staff, the Board of Governors and the Foundation of the Ross how the auxiliary's efforts make the operations, the patients and their families experience less stressful. We also saw and heard from a number of volunteers who offered up their take on volunteering – its benefits to themselves and to others. Well done to all of you for your time and work for the community. Special thanks to Kim Coulter who spearheaded this salute to you.

It has been my pleasure to work in the background with the Board of Directors of the auxiliary to support your efforts. You will be hearing more of their area's work in the reports that follow.

I will not attempt to restate this information but our message has, and always will be, that our work is to support the day to day operations of the Ross through **patient and family support and fundraising**. Your interactions and the results thereof are what are seen and felt each and every day you show up. You make a difference!

If you have any thoughts or ideas that will help in these efforts, I ask that you let your manager or co-ordinator know so that it can be considered for action.

As I enter my second year as president, I am feeling a bit less like "the deer in the headlights" as last year at this time, but I still have much to learn, and hopefully do, to help make a difference.

Be well and happy and hope you enjoyed good scoff and banter at the Membership Awards Celebration and AGM held on Monday June 20, 2016. - Ward



RMH VOLUNTEER

A YEAR IN REVIEW

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AWARDS &

RECOGNITION

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Proud Member of the
Hospital Auxiliaries
Association of Ontario



KEVIN SAWKA - DIRECTOR OF RECRUITMENT

Dear Auxiliary:

I am glad to be back from Florida and ready to continue working on recruiting some more amazing volunteers to fill the areas of the hospital that need more help. I am always working on new ideas to recruit (and of course keep) our volunteers.

We held a couple of Recruitment Days in the Rotunda in May and October in conjunction with ads placed in the KLTW local and on Bob FM to generate interest in volunteering at the Ross. This method is usually successful in getting a few new dedicated volunteers to work in the hospital and on our Board.

I continue to work with Gayle Westacott and Debbie Boden to come up with some new innovative ways to get the word out that we have a need for new volunteers at the Ross. If you have any suggestions or ideas, please feel free to contact me. If you know of anyone you think may be interested in joining our team of volunteers, please direct them to the RMH website: <http://www.rmh.org/volunteers> or pick up an application at the Info Desk.

I once again be submitted the required forms for a Community Grant from IBM. We were approved and received a \$2,000 grant again this year. As the grant

is substantially more for an organization with more than one retiree please let me know if you are a fellow IBM retiree and I can include you in this/next year's grant submission so that we can take advantage of the program. This is very easy money



that will be given to the Ross Auxiliary to help with our commitment to the hospital. Please feel free to contact me with any suggestions you may have at bsawka@interhop.net or call me at 705-799-2756 and I will get back to you as soon as I can.

During National Volunteer Week I was a guest on the morning show at Bob FM with Dave and Julie to discuss volunteering at the Ross and how rewarding it is to come in every day to work with the patients, staff and family members.

Respectfully Submitted,
Kevin Sawka



Time does roll around quickly but we are very happy to have enjoyed summer and to getting outdoors. We started our tomato seedlings and have had the residents help design and paint some welcome signs that we put in the courtyard where our garden beds are located. Thank you to all of the recreation volunteers who enhance programs that we provide. It is greatly appreciated.

Melissa Aschaber, Jess Flynn & Jamie-Lee Pearson – Staff in Recreation Therapy

OUR VOLUNTEERS

IN ACTION



Marg Keenan tagging at Omemee Foodland — 2015



Left to right: Elizabeth Stewart, Marg Keenan, Rosemary Healey and Barb Boyd - Christmas Bake Sale 2015

VIP

volunteer in profile



Don Mackintosh

Don has manned the Information desk in the Rotunda for 5 years. He also has worked with the committee scheduling the Rotunda vendors and other fundraising events such as Extravaganza. "I enjoy meeting and talking to people" says Don of his reason for volunteering.



Mary Hall (L) and Sheila Gayfer (R) - Tag Day 2015

**Your Volunteer Hours
October 2016
3,330**



ANDRA GERRY - DIRECTOR OF BUSINESS AFFAIRS

Summer FINALLY arrived! Volunteers returned from winter vacationing and the shifts are well staffed. Life is easier.

The Auxiliary has had a very steady and successful year financially largely due to the incredible number of hours and endless dedication of our managers, their assistants and our front line volunteers. Thank you from the bottom of my heart for all that you do.

The Reflections Gift Shop and Café found themselves doing annual inventory or the counting of the widgets. That process is typically followed by restocking for the new fiscal year. It is a period of renewal. Stop in and take a look at the new items in the Reflections Gift Shop. There is a variety of smart ladies apparel and accessories in addition to our gift ware, jewelry and baby items. As always, items that may be needed for in-patients are also stocked. The Reflections Gift Shop and Café are but a short walk away for many, consider making a healthy, fresh air jaunt to explore what's new. Kudos to Karen Simser, Gayle Westacott and Shari Nash for sharing their many skills and talents.

Too soon we have lost a valued Gift Shop volunteer. Eleanor Robertson was, to anyone who met her, a sweet, warm and genuinely friendly volunteer. She was simply a good person top to bottom and will be greatly missed.

Marie Young and her volunteer crew have manned the Lottery cart in the Rotunda. We are thankful to all the folks who support that initiative. Some of the ticket buyers go away very happy. It is a fun space and shows a steady income to support our Auxiliary. Well done!

Our Reflections Café is thriving. Special thanks to Manager Brian Wickens, Assistant Manager Marlene Luscombe and Head Buyer Bonnie Wickens for shepherding the café through this past year so successfully. The café is truly a place to have a needed sit down with friends and good eats! The Reflections Café presents a warm, welcoming atmosphere for those who need some respite from the bustle of hospital life.

Some of our volunteers run "under the radar". We have expanded the number of shifts the Auxiliary mans at Bingo Bingo in Lindsay. That should approximately double the annual revenue from that source. Many thanks go to these volunteers who cover those weekend shifts so regularly. Consider supporting this initiative by playing Bingo or volunteering in this area.

Warmest Regards,
Andra Gerry





LINDA DANAHER - DIRECTOR OF FUNDRAISING

It's hard to believe over a year has gone by in this volunteer position. I want to thank all the men and women who have come out and given their support for all of our fundraisers. With your help we have had a very successful year and let's do it again!

Our canvassing efforts this year will go towards Crash Cart Defibrillators and Day Surgery equipment. We have held several events: BBQ on Saturday May 21st in the Whitney Town Centre, bagging groceries on June 30th at Food Basics and our 50/50 draw for Classics on Kent on July 10th.

BAG DAYS and TAG DAYS 2016 — consistently contribute our largest event fundraising sums thanks to your efforts. At the end of June volunteers bagged groceries at Food Basics and raised over \$2,0000. Our two-day tagging event was September 16th and 17th and continues to be our biggest fundraiser of the year. Last year John Albin and his committee ran a really great event. Your help this year raised \$16,868.58!

We always need volunteers to help on committees so please contact me if you can assist.

Come out and help with the organizing. It's great way to meet people, support our community, and see where our Auxiliary dollars go.

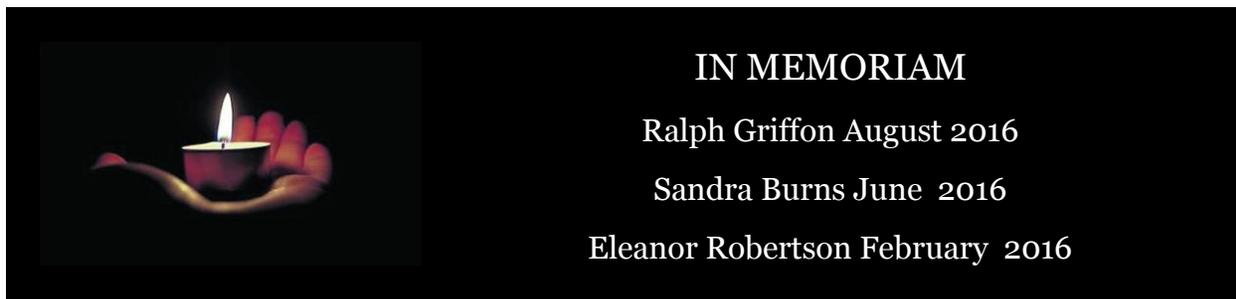
Respectfully submitted
Linda Danaher

Notes from RMH Administration

On behalf of the RMH team, I'd like to extend my sincere thanks to all our volunteers who work so selflessly, at the hospital and from home, to make our patients' care and their stay in the hospital – better.

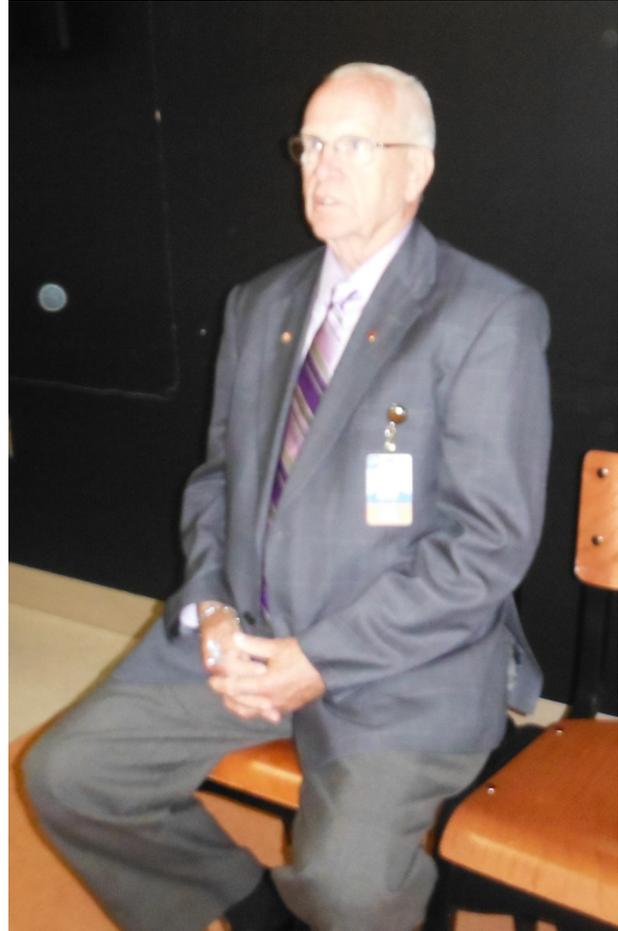
It's been a busy year at the Ross, with much to celebrate.

[Cont'd on page 13](#)





Part of The Team Bursary Recipients: RMH Staff with CEO Dr Bert Lauwers (front R)



3 Year Service Pin Recipients - Kelly Smith, Gloria Quibell, Dawn Evans, Dorianne Lackey, Joyce Wells, Tom Joyce (pictured), Pat McPherson and Rosaleen McAnuff



5 Year Service Pin recipients named were Mary Blanchard, Irene Dell, Dawna Mahood (front C), Ross Beatty (R), Karen Underhill, Yvonne Szubert (back R), Janice Ross, Rosemary Malin and Bernadette Tamlin.



Certificate of Appreciation:
Cafeteria Staff:

Front L-R: Nelia Steward, Brian & Bonnie Wickens
Back L-R: Marlene Luscombe, Marjory Hardy & Dianne Allen



LINDA DANAHER - PATIENT CARE CO-ORDINATOR

The auxiliary is always looking for new ways to help patients and this year we were able to aid with Stroke Victims. The March of Dimes and many Ross Memorial departments came together to make this happen. As a result, a new volunteer is now part of the recovery process helping patients. Welcome aboard to Angie Burke and thank you for volunteering to help patients ease their way to improved health.

Admitting Department

Please say hello to the two gentlemen Paul Davies and Norm Hewton who stand in front of Admitting. They make sure all of our visitors get to the right department on time.

Day Surgery

A couple of new volunteers joined us this past winter and their assistance is greatly appreciated. We now have volunteers to cover when vacations and time off are needed in this very busy area. Welcome aboard Doreen Calhoun and Debbie Lamb.

Emergency Department

Winter 2015 was very busy in our Emergency Department and we saw a few changes. The Department has a new manager, Carol McBride and she is providing great support when needed. We thank Lisa Green for all of her encouragement and help over the past many years. We have been fortunate to keep many of the same volunteers. These men and women sit out front of Triage and try to keep some sort of order while displaying a lot of patience. Their smiles and kind words to patients and families

Health First

We now have three volunteers to help Cardio Rehab with the Outpatient Exercise Program. It's a wonderful exercise regime that patients attend to learn proper starting routines. The instructions and guidance provided helps develop an ongoing program.

Dialysis

We are still looking for volunteers to provide "friendly visits" with patients. If you are interested, please let me know. It's mornings for approximately three hours and all help is welcome.

Mental Health

Do you enjoy crafts and have a few hours a week to spare? We are looking for someone to teach patients a craft once per week. Call me if you are interested.

Eye Clinic

We have new volunteers to help this very busy area. Welcome aboard Sandra McCur, Jeanne Johnstone, Diane Farr and Wyn Remark. The volunteers in this department are extremely busy with start time very early in the morning. Dr. Lane has reduced the number of surgeries he performs monthly but everyone is still active with the addition of Dr. Zhou performing surgeries the last two weeks of each month.

Again, thank you to all the dedicated volunteers and I look forward to working with you for another year.

Linda Danaher



Certificate of Appreciation —
Reflections Gift Shop Staff



10 Year Service Pin recipients
named were Robert Lindsay,
Jane Hubble (C), Georgina
McKew (R) and William Miller



Past President John Albin (C) receives
congratulatory Thank You from CEO Dr. Bert
Lauwers and Auxiliary Office Staff volunteer Pat
Presley



RMHA Life Membership Award recipients - L-R: Georgie McKew, Rhona Bryant, presenter RMH CEO Dr. Bert Lauwers, Nelia Steward and Pat Presley



Presenting \$150,000. Completion of Pledge for Aneasteasia Machine by attending pin recipients.



Auxiliary Board of Directors & Staff - L-R: Gayle Westacott - Director of Communications; Shari Nash - Gift Shop Manager, John Jaques - Vice President; Karen Simser - Asst. Gift Shop Manager; Kevin Sawka - Director of Recruitment & Continuing Care; Karen Jepson - Auxiliary Office Manager; Pat Presley - Database; Brian Wickens - Cafe, Pat Zahorec - VolunTEEN Coordinator; Ward Levine - President; Heather Newman - Info Desk & Tuck Cart; Marie Young - HELPP Lottery Coordinator; Barb Harrison - Vendor's Program & Financial Officer; Linda Danaher - Director of Fundraising.



PAT ZAHOREC - VOLUNTEEN CORNER

I would like to take this opportunity to thank all of the Teens for continuing to maintain their volunteering duties while I was away on vacation. Special thanks to Deb Boden, who manned my station while I was away.

Also, I know that Heather Newman continued to make sure that the training of new Teens was taking place and for this I also wish to give thanks.

As usual, I am in the Auxiliary Office on Tues. if you wish to speak to me live at ext. 4367.

Please continue to keep me informed on your activities in the Hospital, it really makes my job easier.

Finally, our program does continue all year including the summer, so if you are considering doing some extra hours, please contact me to see if this is workable.

Patricia Zahorec
VolunTEEN Coordinator



Volunteens 2016

Award Recipients



Inbar Habaz



Jesica Bryans



Madison Jezegou



Kristen Clancey



Connor Chase



Lindsay Lovering



Sara McKenzie



Shelby Papp

Presenters: Deb Boden (L) and Pat Zahorec (R)

Award Recipients



The Award of Excellence this year was presented to a teen who has excelled volunteering at the Hospital. Her total number of hours volunteered is only part of the criteria to win this special award. This year's recipient is Madison Jezegou. In her first year, Madison volunteered 108 hours while taking the initiative to make her time with patients in CCP special & rewarding. She entertains the patients by playing the piano and also sings & dances. In May 2015 she attended the Ontario Hospital Auxiliaries Convention in Oshawa while taking part in the Simulation Lab. This entailed the opportunity to be doctors and nurses and saving patient's lives. Madison has used this Lab experience not only in CPP but also in everyday life.



Jesica Bryans - Anne Harrison Award. Jesica has been volunteering since she was 14 now volunteering in 2 departments - Emergency & Dialysis. Jesica has been accepted and is attending Cambrian College in the Pre-Sciences Course, in September. Congratulations to Jesica on her many accomplishments. Good Luck in your future endeavours.

I would like to thank Steve Zahorec for taking the time to attend the Volunteer Awards Presentation to take the pictures. Pat Zahorec

RMH Administration cont'd . . .

Perhaps our proudest achievement was earning Accreditation with Exemplary Standing, having met 99.6% of 2188 standards of excellence. We've also been recognized for our significantly improved ER wait times and our OR efficiency.

There have been changes at the Ross, intended to ensure the hospital balances its budget while sustaining services and patient volumes. You've probably read about some of these changes in our hospital communications. There has also been much speculation of closures at the Ross. These are not factual, and I would encourage all of you who hear hospital news that has you concerned to please ask us directly if it's real or rumour.

I know there's also been some confusion regarding our change to visiting hours. In an effort to engage our patients' families more in the care team, we've relaxed visiting hours. Guests are allowed anytime between 9am and 9pm. Close family members and partners are not considered 'visitors', and with permission, may now spend the night.

Another change that may be of interest to you if your volunteer service takes place at the hospital is our 'Flu Vaccine or Mask' policy. We're now encouraging those who do NOT get vaccinated against the flu to wear a mask in patient care areas during flu season.

We've updated our 'RMH Handbook for Patients and Visitors'. Much of our updated information can be found in this publication, so I encourage you to grab a copy – they're free – next time you're here.

And if you have ANY questions or concerns, please don't hesitate to call me directly at 705-328-6246. Our volunteers are among our most valued champions of the Ross. We want you to be well informed.

Once again, thank you so much for all you do for the Ross, our patients and our team. We couldn't do what we do without you. You really put the 'exceptional' in our care.

Kim Coulter
Coordinator of Employee & Community Relations
kcoulter@rmh.org

VIP

volunteer in profile



Irene Chadwick

Irene knows if it's Monday she's wearing her blue smock and if she's in her green smock it must be Friday - working the first of the week in Continuing Care area and ending the week in the Hospice area. Twenty-four years a volunteer, Irene thinks the best part is all the people she meets.

**Auxiliary Membership
October 2016**

Active **256**

Associate **68**

Teens **30**



GAYLE
WESTACOTT -
DIRECTOR OF
COMMUNICATIONS

I know you will enjoy this newsletter edition as it covers so much information about all the happenings recently and throughout the past year.

You make your auxiliary look good, & hope our pictures do the same for you! It has been decided since cost-control is one major way of saving the money that we all work so hard to



make, that we publish and distribute only one major newsletter per year - and that it be a kind of *year in review*. The rest of the time we'll publish the newsheet, in colour, that we identify as the **news FLASH** that provides information 'snapshots', pictures, event announcements and other pertinent auxiliary news. It will appear on a monthly or 'as needed' basis.

As always, Pat Presley in the auxiliary office maintains the membership lists and provides a list of those who will receive either of these communications by email versus by Canada post. You will also find a supply available for pick up at the Information Desk.

Please let us know of any change to your civic or email address or even if you no longer wish to receive the Auxiliary information at ppresley@rmh.org or 705-324-6111 ext. 4530).

Meanwhile we will carry on updating and looking for new opportunities to inform our

community of the great work the volunteers do toward supporting the Ross, its staff and the good work done here.

We'll soon be updating our pages on the website and offering our news and photos there as well. Please enjoy and always be inspired by your membership in the Auxiliary.

Chimo! Gayle Westacott



ROBERT EASTON -
DIRECTOR OF FINANCE

Its always nice to report good news.

The 2015/2016 year enabled us to more than meet our commitment of \$150,000 to the Foundation with a bottom line profit of just under \$200,000. A presentation cheque for the \$150,000 was handed over at the Annual General Meeting. The net profit for the year was up over the previous year by over \$20,000 largely due to savings of expenses in the Cafe and Gift Shop brought about by changes in operating procedures.

In addition, a number of changes have been made to the Finance Department's accounting systems and procedures that has improved efficiency and enabled us to report on a more timely basis.

As we all know, major changes and updates to hospital services are being implemented and these will produce some challenges over the next few years but I'm confident that the Auxiliary will continue to be up to the task.

Robert Easton



DEB BODEN -
DIRECTOR VOLUNTEER SERVICES

Hello folks! I have a lot to say. I enjoy my normal tasks of vetting and interviewing people who want to Volunteer at the Ross Memorial Hospital. You folks are the best for giving up your valuable time to help this hospital sharing your knowledge and kindness day in and day out.

I also represent the Auxiliary by joining the Ethics committee. A very genuine auxiliary volunteer suggested to me that I should write about this committee. I am not sure what I should write about as it is very confidential. Therefore I have recited the definition of Ethics:

- * " A branch of knowledge that deals with moral principles."
- * "Ethics has to do with what your feelings tell me is right or wrong."
- * "Ethics has to do with my religious beliefs."
- * "Being ethical is doing what the law requires."
- * "Ethics consists of the standards of behavior our society accepts."

What the Ethics Committee does is study patient cases and resolve/recommend solutions with a moral result. At no time is the patients identity revealed.

Better Together. . .
Better Together where Families are more than visitors. They are partners in care. Patient and Family experience Partners will work in partnership with health care providers. To improve the quality and safety of health care. Increase the knowledge and skills of leaders and staff about the importance of the experiences of patients & families. Increase our ability to do our jobs better when planning services.

I enjoy my days at the Ross Memorial Hospital because of you doing the best you can, to comfort and bring smiles to those who need it. Keep up the good work. You do me proud.

Regards, Deborah Boden

VIP

volunteers in profile



Shirley Clements & Wayne Ireland

Shirley is a fixture at the Bingo Bingo hall working on behalf of numerous charities and we are extremely happy that RMH Auxiliary is one of them! You can see her sense of humour keeps patrons and volunteers happy!

Wayne Ireland has been an RMHA volunteer Bingo worker for, he reckons, at least 6-7 years enjoying the camaraderie and the contribution he makes to the auxiliary fundraising efforts.



KEVIN SAWKA - CONTINUING CARE SPRING 2016

I am always glad to be home in Ontario after spending the winter in Florida.

We are very fortunate to now have a number of amazing dogs doing Pet Therapy in our area of the hospital as well as other areas of the hospital...Betty is happy to be back at 'work'. We are gearing up for our Summer recreation activities with the patients in Continuing Care...it is great to get out and go for a walk outside or sit on the back patio watching the birds and enjoying a bit of nature and warm sunshine.

We completed spring cleaning the gardens and planted the vegetable seeds in peat pots so that we will have fresh veggies to share with the patients and also supplying the cafeteria with some herbs. There is nothing like a fresh tomato on toast a grape tomato popped in to your mouth.

Recreation had a Therapeutic Recreation student from Fleming College from May – August for placement. This benefits the recreation program and the patients, as well as the student who gains hands on experience in the field.

The patients in our area really enjoy

BBQ'ing yummy, hamburgers, hot dogs or pork ribs grilled on the BBQ, along with homemade potato salad from the kitchen. It is so nice to be able to sit outside and enjoy lunch with friends and family. We also enjoy our summer picnics at Rivera Park on the river...it is nice to go on a mini road trip with everyone and sit by the river watching the boats go by while enjoying a picnic lunch prepared by Nutrition Services.

Recreation provides activities and programs for the patients that promote socialization, enjoyment, and stimulation. These include silk scarf painting, bowling, bingo, nail painting, pet therapy, gardening, baking... too many to name them all, but each of them make a difference in the patient's stay at the hospital.



Entrepreneur's Day 2015 was a huge success and one of our best years ever for making money that goes directly in to the Recreation Program in CCP. We raised a whopping \$1500. The Day is part of the United Way Program and staff can rent tables (the rental fee goes to the United Way) and sell their wares.

Recreation Therapy gets the coveted spot in the Rotunda on the main floor to sell all of the goods that the patients, recreation therapy staff and volunteers have been busy in the kitchen making. And boy did we have lots to sell... jellies, jams and relishes...silk scarves, handmade greeting cards...and of course the White Elephant Table...this part of the sale is very popular with patients, Staff and visitors picking up some exciting

[Cont'd on page 17](#)



Volunteer David Stark with patient having fun bowling



Patient enjoying St. Patrick's Day lunch

finds. This year some crazy volunteer (me) brought in dozens of Elmo's for the sale... a blast from the past. Thanks to everyone who made this sale a HUGE success!!! Even though Christmas is a distant memory...I have to mention that once again we had a very successful campaign collecting donations to help cover the cost of the Santa gift bags we make up for the patients who are at the Ross over the Christmas Holidays. This year we raised almost \$300 from the donation cans in the Café, Gift Shop and Info Desk...thanks to everyone who helped out with this annual fund raiser. With the funds raised and money from the Auxiliary we made up 70 gift bags that Santa and his helpers delivered to the patients to bring some Holiday Cheer.

HELP Program:

The HELP volunteers presently see patients across the hospital and recently started caring for those in ER. We also have a volunteer supporting our falls prevention program on our rehab unit. They are the best team for pitching in whenever there is a need to support our seniors here at the hospital. If you are looking for a place to work 1:1 with patients and enjoy friendly visiting, playing games, doing puzzles or being involved in other recreational activities please contact Marsha Coombs, Clinical Manager for Senior Services, CCP1 and Palliative. Ex 5212 if you are interested.

Donations of wool appreciated:

Any donations of wool would be greatly appreciated by Recreation. They can be dropped off at our office in CCP on the 1st floor which is the 3rd door on the right from the Rotunda, or phone Melissa at 324-6111 Ext. 6222. Thank you!

Thanks:

Thanks again to everyone who volunteers in our area...some of us head south for part of the winter but many of the volunteers stay in Ontario and continue to come in to the

Cont'd on page 19

OUR NEWEST HAAO PROVINCIAL LIFE MEMBERSHIP HONOUREES..... in the Leadership & Executive Service Categories



Barb Harrison has been a volunteer at the Ross Memorial Hospital since 1999 and has served most of her years on the Auxiliary as the Board Secretary. Barbi is currently

serving as Director @ Large, and Coordinator of Finance. Barb also has volunteered in X-Ray- Diagnostic Imaging, and the Health Science Library and represented the Auxiliary on the Hospital Ethics Committee; Auxiliary Awards Chairperson; and for many years was the annual Tag Day Fundraiser Coordinator for Coboconk.

Barb has continued to help all Board members, and managers/coordinators in numerous ways, such as:

- ☞ consistently filling in as the Board Secretary when needed while managing her own Board duties
- ☞ completed responsibilities for the President; Vice President, etc., when they were away
- ☞ prepared letters; thank you notes, etc. in reference to Tag Days, and/or other fundraisers
- ☞ assisted managers in the cafe and/or gift shop with irregular daily sales reports
- ☞ joined ad hoc committees to help problem solve (eg. saving our cafe, and filling vacant board positions)



Jim Young has been a volunteer at the Ross Memorial Hospital since March, 2004. In his first year of volunteering, Jim accepted additional responsibilities when he was appointed to

the Auxiliary Board as a Director at Large. In his second year he moved to the Vice President position, and three years following Jim was President of the Auxiliary. After stepping down from the RMH Board, Jim has taken on many other administrative positions: Patient Care Coordinator; coordinator for our Tag Day Fundraiser & our Vendor Program; a member of the HAAO Convention Registration Committee; and HAAO Director of Resources for Central East Region. Jim has also assisted/ coordinated other major Fundraisers: Classics on Kent; RibFest; Wheel Barrel of Wine. He has also volunteered in numerous other activities

He is very dedicated to the Auxiliary, HAAO, the Ross, staff, and the patients. His administrative responsibilities with the Board of directors, coordinators, managers and committee members reach out further than day to day volunteering. He is always available to provide assistance and guidance, and is a wonderful ambassador for the Auxiliary. Every responsibility, task, or just providing help is delivered professionally, quickly and efficiently.

Congratulations to you both. You do us proud!



MARJORY HARDY - DIRECTOR AT LARGE

It has been an interesting year as one of two Directors at Large for the Ross Memorial Hospital's Auxiliary Board of Directors. I wasn't sure what to expect when I joined the board in June of 2015. It was my understanding that the Director at Large would be a full member of the board with duties assigned as needed.

This proved true. I attended board meetings, volunteered at tag days and bagging days as well as my regular volunteer hours in the café. I especially enjoyed assisting our president, Ward Levine, with the scholarship assignments. It was a true learning experience and a chance for me to experience first hand just one of the wonderful things our auxiliary board does for our hospital.

I would like to thank the entire Board of Directors for a great introductory year.

Marjorie Hardy

CONTINUING CARE UPDATE

Cont'd from page 17

hospital to volunteer all winter long. For everyone who stayed here all winter and for the rest of us who are now back in the swing of things... you make a huge difference in the lives of the patients you interact with each and every time you come in to the Ross to volunteer. Thank you for continuing to volunteer in Continuing Care and making their family members and staff really appreciate everything that you do. It is a very rewarding place to work and we all appreciate your dedication. If you are interested in joining us, please feel free to email me at bsawka@interhop.net or call me at 705-799-2756.



My niece & myself after completing the Sporting Life 10K down Yonge Street on May 8th (which also happens to be my Birthday & 2016 Mother's Day). A fun run to support Camp OUCH for kids with cancer.

Kevin Sawka

OUR VALUES

SPIRIT

We create a welcoming and compassionate work environment that fosters friendship and trust.

COMMUNICATIONS

Our communications build strong relationships. We listen with respect to other viewpoints.

RECOGNITION

We value and recognize members' work, both as "part of the job" and "above and beyond".

COMMUNITY

We embrace diverse membership, support our community and protect our environment.

ETHICS

We practise high ethical standards in everything we do.

SAFETY

We never compromise the safety of our members or the public.

Always be kind, for everyone is fighting a hard battle. — Plato

Auxiliary Board

2016/2017

President Ward Levine	Vice President John Jaques
Secretary Nancy Skopyk	Director of Membership vacant
Director of Finance Robert Easton	Director of Recruitment Kevin Sawka
Director of Communications Gayle Westacott	Director of Business Affairs Andra Gerry
Director of Volunteer Services Deborah Boden	Director of Fundraising Linda Danaher
Director at Large Barbara Harrison	Director at Large vacant

Auxiliary Office 705-324-6111, ext 4530



"That too tight?"

**Ross Memorial
Hospital,**
10 Angeline Street, N,
Lindsay, ON K9V 4M8
(705) 324-6111
AUXILIARY OFFICE:
Pres. Ext. 4367
Sec. Ext. 4138
Voicemail Ext. - 4530



Every year, the Hospital team identifies the most urgently needed equipment and high priority projects.

The Foundation helps donors match their gifts to this list of urgent needs. Your generosity keeps the best medical tools and technology at the patient's bedside.

Donations Enhance Patient Care

The Foundation does not receive nor disburse gifts for general operating funds for the Hospital. The Provincial Government funds day-to-day operations and administrative costs of our Hospital; it does **NOT** provide funding for the purchase of all of the medical equipment.

That's why we need your help.

Donations fund costs associated with equipment, education and capital projects.

Donors make the difference when they give to:



Where it's most needed | The Current Appeal | The Equipment Fund | The Education Fund | A Specific Program or Unit

To learn more about the Foundation, what projects we've funded, and what we're working on now, contact us. We're happy to answer your questions.

(705) 328 6146
foundation@rmh.org
www.rmh.org/foundation

